

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: William D. Castagna

: Group Art Unit: 2645

: Examiner: Gauthier, Gerald

Serial No.: 09/164,807

: Confirmation No. 7100

Filed: October 1, 1998

For: METHOD FOR CUSTOMING INFORMATION FOR INTERACTING WITH A
VOICE MAIL SYSTEM

INFORMATION DISCLOSURE STATEMENT

RECEIVED

Commissioner for Patents

P.O. Box 1450

Alexandria, VA 22313-1450

SEP 30 2003

Technology Center 2600

Pursuant to 37 C.F.R. §§ 1.97 and 1.98 and to the duty of disclosure set forth in 37 C.F.R. § 1.56, the Examiner in charge of the above-identified application is requested to consider and make of record the references listed on the PTO 1449 submitted herewith. A copy of each of the listed references is also enclosed.

Although the information submitted herewith may be "material" to the Examiner's consideration of the subject application, this submission is not intended to constitute an admission that such information is "prior art" as to the claimed invention.

In accordance with 37 C.F.R. § 1.97(g), the filing of this Information Disclosure Statement shall not be construed to mean that a search has been made.

The information submitted herewith was first cited in a communication from a foreign patent office in a counterpart foreign application not more than three months to the filing of the information disclosure statement. 37 C.F.R. § 1.97(e)(2). English translations of two of the abstracts which the Applicant has available are appended to the references.

Because the action in the foreign communication characterizes these untranslated references, it was believed to be material and a translation of said action is also included herewith.

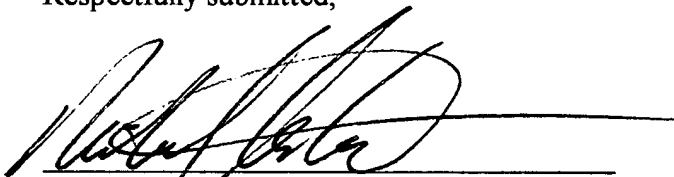
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Applicant's Foreign Associates have also characterized these references and so we include a copy of their communication as well.

Please charge any additional fees required by this paper or credit any overpayment in the manner authorized above.

Dated: September 23, 2003

Respectfully submitted,



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Encls: PTO Form 1449,
Copy of (4) References
Copy of Communication
From Foreign Associate

The Commissioner for Patents is hereby authorized to charge payment to Deposit Account No. 19-3790 of any fees associated with this communication.

I hereby certify that this correspondence is being deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to:
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